## **AMENDMENT**

Amendments to the Specification: (identifying insertions and deletions).

• Please amend the following paragraph, which was inserted before the first paragraph in the specification in the Preliminary Amendment filed February 12, 2002, as follows:

## **Cross-Reference to Related Applications**

This application is a continuation of <del>co-pending</del> U.S. <u>Patent</u> Application Serial No. 09/455,527, filed December 7, 1999, entitled "SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE DEPENDING ON RECIPIENT[[.]]," <u>the contents of which are hereby incorporated by reference in their entirety.</u>